



The speed with which these documents can be scanned and made available within the company's document management system is critical to invoicing and hence cashflow. Followmont engaged EzeScan to implement its Central OCR platform after experiencing problems with its existing processes.

Shane Els, Followmont Transport's Project & Systems Support Manager, explains, "Our previous imaging system required that all scanned documents have a corresponding document number (as the file name). Only then could our document management system marry the imaged document to the relevant information in our operations system."

"If the system did not correctly rename each file when imaged, it would have to be manually corrected, which was very time consuming. On average it would take 3-4 hours in our large branches to complete document processing."



**We have managed to save on average 2-3 hours per location on document processing, freeing up resources. EzeScan has improved our standard reporting and the Proof of Delivery documents are in the system faster. This improves our invoicing turnaround times and directly decreases our debtor days.**

**Shane Els, Followmont Transport's Project & Systems Support Manager**

"As always through testing phases, we needed to iron out any issues. Fortunately for us, EzeScan were always on hand to help with whatever issues we might have encountered or changes needed, allowing the application to work and fit in with our internal process. I would recommend EzeScan to anyone!" said Mr Els.

Transportation and logistics companies operate within a highly regulated environment. Teamed with the overall paper intensive nature of the industry, this reality makes the management of documents and files a highly labour-intensive process.

Data Integrity Manager Judie Thompson, said "The new EzeScan solution has provided Followmont with much faster data verification, shortened billing and payment cycles, with proof of delivery available for the office within a few minutes. Once the documents are imaged they are passed through to Synergize and the hard copies kept for a week and then destroyed."

Following its success in processing delivery documents, Followmont Transport is now implementing EzeScan SERVER for AP Invoice Processing Automation and the EzeScan Remote Indexing Assistant (RIA) WebApp for Approvals and cost centre coding.

The transportation/logistics industry is driven by a host of new challenges from the hyper-impatient world today. Capturing, storing, and distributing valuable information in real-time (no matter the location) is one example where technology is providing some much-needed light at the end of the tunnel.

*Reprinted from Information & Data Manger (IDM) magazine*

## About EzeScan

EzeScan provides fast, cost effective business process automation solutions including simplified document back scanning, accounts payable, data robotic process automation, forms data extraction, mailroom/correspondence automation and highly integrated EDRMS capture. With thousands of installations in Australasia, North America and the UK, EzeScan is your ideal digital transformation provider.



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